



FY14 Information Technology Center Rates as of OCTOBER 1, 2013

Operations POC: Dan Gregory 376-1500

Project Controls POC: Debbie Wall 376-1114

Rate Description: Information Management Fixed Unit Rates (FUR) include the labor, material, equipment maintenance, license & license maintenance fees, and other costs required to provide and maintain the requested services unless otherwise noted. The services are provided by LMSI through a subcontract with the MSA. The rate for each provided service is determined annually with the subcontractor and documented in the contract. The services are billed on a basis of units ordered/consumed and charged to the requesting customer monthly. FUR services provided are as follows:

Cost Cat	Sub Cat	FUR CODE	Rate Title	Description of Service	Unit of Measure	Rate (\$0.00)
<i>ICB=Individual Case Bases</i>						
Network Services						
2D	NT1	UA	User Services	Technical support services; help desk, desk-side support, HLAN & Email Administration	Monthly	\$40.54
2D	PCS	PC	Network Services - Full Client	Network & standard desktop services accessed from workstation or laptop	Monthly	\$169.87
2D	PCS	PCT	Network Services - Thin Client	Network & standard desktop service hosted in the cloud and accessed from a thin client	Monthly	\$138.79
2D	PCS	PCL	Network Services - Hosted Desktop	Subcontractor provided Thin Client desktop license and device to avoid upfront hardware & out-year refresh costs. Monitors & keyboards not included. Requires "Network Services – Thin Client (PCT)" be purchased.	Monthly	\$21.33
2D	RAS	RAS	REMOTE ACCESS SERVICE	Computer access to HLAN from remote location using a secure token	Monthly	\$19.78
2D	CHG	MC	Adds, Moves and Changes	One time charge for adding, moving or changing equipment per location	Each	\$105.74
2D	NST	6H1A 6H2A 7H1A 7H2A	EOC/MAIN NON STANDARD LBR	Per hour charge for non-standard support	Hour	\$104.35
2D	NST	6H2C 7H2C	MAIN/END USER NON STAND PRTS	Items not part of the standard package (e.g., headsets, web cams, speakers)	Each	ICB
19	191 192	LCO[X] HCO[X]	LCO1-2 or HCO1-2 Desktop LCO3-5 or HCO3-5 Notebook LCO5-8 or HCO6-8 Monitor LCO9- or HCO9- Other	Standard and non-standard equipment purchased. Individual Case Bases (ICB)	Each	ICB

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Cost Cat	FUR		Rate Title	Description of Service	Unit of Measure	Rate (\$0.00)
	Sub Cat	CODE				
<i>ICB=Individual Case Bases</i>						
Cellular and Mobile Access Services						
2D	WEM	WEM	Wireless Email	Email access from mobile device using Blackberry Exchange server, Rate includes help desk support on device.	Monthly	\$43.81
2D	WEM	WEMB	Airwatch/Active Sync Recurring	Email access from mobile using Microsoft ActiveSync & Airwatch Management tool. Most current Apple and Android operating systems supported*. No help desk device support.	Monthly	\$20.13
2D	NST	AIRW	Airwatch/ActiveSync Setup Fee	Set up fee per device for email access from mobile device (smartphone or tablet)	Each	\$150.00
2D	PHN	CELF	Cell Phone Act Fee Rate	One time charge to activate cell phone service	Monthly	\$35.00
2D	PHN	CELS	Cell Phone Service Rate	Charge to change account, plan or upgrades to a cellular service plan	Each	\$15.00
2D	PHN	CELL	Cell Phone Monthly Charge	Monthly recurring cost based on cellular service plan selected	Each	ICB
2D	PHN	CELN	Cell Phone Non-Recurring	Cellular charges not included in service plan (e.g., exceed minutes, text messages, etc.)	Each	ICB
2D	PHN	MAT	Cell Phone Material Charge	Individual one time charges for cellular phone equipment and accessories	Each	ICB
Telecommunications & Radio Services						
2D	PHN	ANLG VoIP	Analog Line VoIP Telephone Line	Standard telephone service (Analog) or Voice over Internet Protocol (VoIP) phone service	Monthly	\$19.44
2D	PHN	STE	STE Phone (Secured)	Secure Terminal Equipment used in sensitive security area	Monthly	\$25.74
2D	PGR	PAGE	Pagers	Pocket pager service	Monthly	\$15.87
2D	PHN	TRNK	Special Circuits Trunk	Provides system to system interface for high capacity voice and data circuits	Monthly	\$1,248.00
2D	PHN	SPEC	Special Circuits	Point A of a point-to-point or multi-point circuits (e.g., telemetry, alarm, ring down, etc.)	Monthly	\$103.41
2D	PHN	POS	Point of Service (Specials)	Charge for each additional point beyond Point A of a special circuit (SPEC)	Monthly	\$25.74
2D	CHG	MC	Adds, Moves and Changes	One time charge for adding, moving or changing equipment per location	Each	\$105.74
2D	PHN	RAD1	Radio Services 1 Year	1-year service commitment for commercial radio service	Monthly	\$31.79
2D	PHN	RAD2	Radio Services 2 Year	2-year service commitment for commercial radio service	Monthly	\$30.49
2D	PHN	RAD3	Radio Services 3 Year	3-year service commitment for commercial radio service	Monthly	\$27.27
2D	PHN	RAD	Radio Services Month-to-Month	Month-to-month commercial radio service	Monthly	\$125.93
2D	PHN	RADA	Radio Accessories	Charges for radio accessories requested	Each	ICB
2D	PHN	RADM	Radio Materials	Charges for radio materials requested or needed to execute a service request	Each	ICB

* Some devices and/or operating systems may require additional third party solution and will be billed separately.