

**Portsmouth Infrastructure Support Services
Request for Proposal DE-SOL-0006421
Questions and Answers #5**

No.	Final RFP Section	Industry Question	DOE Answer
237.	Section B, CLIN 0401 ELIN A401 C.4.1 Benefit Plans	Are MEWA and MEPP related costs for all retired and active grandfathered employees to be included in CLIN 0401 ELIN A401 C.4.1 Benefit Plans. Should this CLIN also include the cost of health insurance for active employees?	<p>ELINs A401 and B401 correlate to Section C.4.1, Benefit Plans. Section C.4.1 refers to Section H, Clause H.4(E). In accordance with H.4(E), Reimbursement of the Contractor Costs for Benefit Plans, the following MEPP and MEWA costs are reimbursable: (a) employer contributions to the ETTP MEPP, and (b) the costs of the employee’s participation in the ETTP MEWA for Grandfathered Employees.</p> <p>Only employees who meet the definition of grandfathered employee contained in the ETTP MEPP and MEWA are eligible for participation. Non-grandfathered employees are those employees who do not meet the definition of grandfathered employee contained within the ETTP MEPP and MEWA, and are therefore not eligible for participation in the ETTP MEPP and MEWA. Also, retiree medical benefits for grandfathered employees are covered under the MEWA.</p> <p>The estimated costs for the cost reimbursement CLINs (CLINs 0401 and 0402) are provided by DOE with the solicitation.</p>
238.	Section C	In most instances throughout Section C, the verbiage indicates deliverables identified in PWS Section J, Attachment J-4, “List of Deliverables” shall be submitted to DOE within a specified number of calendar days of the NTP. In all instances Section J, Attachment J-4, “List of Deliverables” does not specify the word “calendar” following the number of days. Would the Government clarify if the verbiage in Section C that indicates calendar days is correct for calculating deliverable submission dates.	The verbiage in Section C associated with J-4 deliverables should be considered to indicate the correct number of calendar days for calculating deliverable submission dates.

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239.	Section C.2.1	<p>Paragraph 5 states that documents requiring DOE (and/or outside organization) approval, the schedule shall allow for the submission of a draft document to DOE (and/or outside organization) for review and comment, and a final document for DOE approval.</p> <p>a) Are submittal deadlines (specified in Attachment J-4) for documents requiring DOE approval (e.g., 30 days after NTP) to be interpreted as the deadlines for submittal of draft documents? Or, are these to be interpreted as the deadlines for submittal of final documents (i.e., that are a result of DOE/outside review and comment of a draft document submitted prior to the specified submittal deadline)?</p> <p>b) If submittal deadlines for documents requiring DOE (and/or outside organization) approval are to be interpreted as the deadlines for submittal of a previously reviewed final document, then how long a period of time should be allowed for DOE (and/or outside organizations) to conduct a review of each of these documents? Offerors must know this to be able to meet specified submittal deadlines for final documents.</p>	<p>Amendment 002 has revised the 4th paragraph of Attachment J-4 to clarify submittal deadline criteria.</p> <p>a) the due dates are deadlines for the final document</p> <p>b) for documents approved by PPPO, the contractor shall allow 10 business days for DOE review of drafts prior to submittal of the final. For document requiring DOE headquarter or outside agency approval, the contractor shall allow x days review of drafts prior to submittal for approval. or outside agency approval, the contractor shall allow x days review of drafts prior to submittal for approval.</p>
240.	Section C.2.2	<p>PWS C.2.2 states “The Contractor will participate and support the site’s standing groups/committees addressing, for example: Safety, Electrical, Traffic, Land-Use, and Sustainability.” Provide workload for participation, how many groups/committees are there, how often do they meet, what is the duration of the meetings?</p>	<p>Please see new attachment titled Attachment J-8.C.2, Support to EOC/JPIC, Annual Public Events, Site ES&H Groups on Amendment 002.</p>
241.	Section C.3.3.3.1.3	<p>Please provide historical costs associated with providing toner cartridges and paper.</p>	<p>The Contractor should estimate from the data provided. Information on purchased supplies (paper, toner) will be included in the Documents Library on the procurement</p>

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			website. These historical data is provided for informational purposes only and may not be considered as indicative of future needs.
242.	Sections C.3.4.3.2 / C.3.4.3.3	We request that DOE provide status reports on the various facilities for condition of Roofing Systems, Structural Components, Interior Walls - Ceiling - Trim, Interior Doors, Doors - Windows - Screens, Stairs - Stairwells, Cabinets - Countertops, Interior Accessories, Flooring - Flooring Coverings, Baseboards, Exterior Walls, Exterior Trim, Gutters - Downspouts, Exterior Concrete & Masonry Structures, Overhead - Rolling Doors, Architectural & Traffic Signage, HVAC Systems, Refrigeration Equipment, Painting, Plumbing Systems, Electrical Material & Equipment, Elevators, Metal/Sheet Metal Works, Keys & Locks, Security Fencing - Wire Cages, and Re-Lamping (Fire Protection Systems are maintained by D&D Contractor). This information is critical in developing accurate FFP cost estimate for Facilities Maintenance.	Contractor should estimate from provided data. Please see facility descriptions, photos included in reference library, and Portsmouth Gaseous Diffusion Plant Historical Maintenance As Captured by the ISS Contractor for historic information on equipment work orders. These historical data is provided for informational purposes only and may not be considered as indicative of future needs.
243.	Section C.3.4.4.4	We request that DOE provide historical information related to the number and type of Level II Service Work Orders that have historically been performed at the Portsmouth Site.	The Contractor should estimate from information provided. The D&D Contractor has maintenance responsibility for the Storm Sewer System including storm main outlets. The storm sewer system drawing has been posted to the Documents Library on the procurement website. Section C.3.4.4.4 is revised for clarity, the repair of roads to address an underground utility maintained by the D&D Contractor will be the responsibility of the D&D Contractor.
244.	Section C.3.4.4.4	Will DOE provide the number of Emergency, Urgent and Routine Service Call for Level II for each of the item listed below and number of hours associated with each level of	The Contractor should estimate from information provided. The D&D Contractor has maintenance responsibility for the Storm Sewer System including storm main outlets. The

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		service call to properly staff and price this area? Also what CLIN and ELIN will Level II be priced against?	storm sewer system drawing has been posted to the Documents Library on the procurement website. Section C.3.4.4.4 is revised for clarity, the repair of roads to address an underground utility maintained by the D&D Contractor will be the responsibility of the D&D Contractor.
245.	Section H.19	This paragraph requires a submittal that is not address in Section J, Attachment J-4. Please amend Attachment J-4 to include the submittal requirement required by H.19.	Amendment 002 revised Attachment J-4 to add H.19 as required deliverable.
246.	Section H.31	Please clarify contractor's PAAA responsibilities should another contractor on-site create an event or loss that impacts contractor's processes, performance, or damages equipment assigned or owned by contractor.	The Contractor responsibilities under H.31, Price Anderson Amendments Act Noncompliance, are stated in each sentence following the word "shall." Such as, [t]he Contractor SHALL establish an internal Price-Anderson Amendments Act (PAAA) noncompliance identification, tracking, and corrective action system . . ." The impact of another contractor actions are subject to interpretation based upon the specific facts and circumstances. The Government cannot speculate as to what the contract interpretation would be.
247.	Section J, Attachment J-8.C.3.4.4A Listing of Roads	The referenced attachment does not clearly state roads by type (i.e. gravel vs. paved) under "Other / Minor Roads / Gravel Roads." Please clarify they road type in this section of the attachment.	Please see revised Attachment J-8.C.3.4.4A Listing of Roads on Amendment 002.
248.	Section J, Attachment J-8.C.3.4.4A Listing of Roads	There are no designated Gravel Parking Lots listed in the referenced attachment, but we believe that site has gravel parking areas that are required to be maintained under this contract. Please clarify the location and size of the gravel parking lots that are required to be maintained.	Please see revised Attachment J-8.C.3.4.4A Listing of Roads on Amendment 002.

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249.	Section J, Attachment J-8.C.3.4.4A Listing of Roads	There are discrepancies with roadway numbers provided in this attachment vs. previous the draft RFP. The current attachment shows 22.3 miles of roads vs. previous numbers of 29.6 miles of roads (many of the roadways in the current attachment have no lengths specified). Please clarify. Offerors need to understand the length/size of the following: Paved Roads – Primary / Secondary Gravel Roads – Primary / Secondary Paved Parking Lots / Maintenance Yards Gravel Parking Lots / Maintenance Yards	Please see revised Attachment J-8.C.3.4.4A Listing of Roads on Amendment 002.
250.	Attachment J-8.C.3.5.1, Table 1	We believe that the referenced attachment does not list all of the Process Facilities that are currently provided with Custodial Services under the Portsmouth FSS contract; specifically facilities X-326, X-330, X-333, X-342A, X-343, X-344A, X-345, X-626, and X-744G are omitted from this attachment. Is the attachment correct and these facilities will not require custodial services under the Portsmouth ISS contract or do these facilities need to be added to the attachment?	Yes, the attachment is correct. These facilities will not require custodial facilities. Amendment 002 contains a revised Attachment J-8.C.3.5.1, Table 1. Custodial Facilities Description and Service Level that reflects facility contractor assignments under the new contract.
251.	Attachment J-8.C.3.5.1 Table 1	The referenced attachment does not clearly state floor areas by type (e.g., carpet, wood, vinyl, tile, etc.). Please provide this information as it is required to determine vacuum, deep cleaning, stripping and waxing, etc. and estimate appropriate costs.	Please see revised Attachment J-8.C.3.5.1 Table 1. Custodial Facilities Description and Service on Amendment 002
252.	Attachment J-8.C.3.5.1 Table 1	The referenced attachment does not provide information on walk-off mats (e.g., number, size, etc.). Please provide this information as it is required to develop accurate cost estimates.	Please see revised Attachment J-8.C.3.5.1 Table 1. Custodial Facilities Description and Service on Amendment 002.
253.	Section J, Attachment J-8.5.	Page 2 of the referenced attachment includes the following notation at the top right of the page: “NOTES: See FBP CSPEC-02444 Rev. 1 for Materials & Installation”. Please	Please see revised Attachment J-8.5. Fencing Specification on Amendment 002.

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	Fencing Specification	provide a copy of this specification.	
254.	Section J, Attachment J-10, Exhibit Line Item Numbers (ELINs)	The Options Pricing ELINs A515 thru A520 for Increase/Decrease 0-200 and 200-400 services for Safeguards and Security (Section 3.2) / Computing, Telecommunications, and Cyber Security (Section 3.3) / Training (Section 3.9) will typically not have the same value for Increasing and Decreasing said services. When enough service demands are included, then major systems upgrades must be included to accommodate said increases while maintaining the level of service and performance requirements. We request that these ELINS be further broken down into specific segments for Increases and for Decreases.	Please see revised Attachment J-10, Exhibit Line Item Numbers (ELINs) on Amendment 002.
255.	Section J, Attachment J-10, Exhibit Line Item Numbers (ELINs)	Reference CLIN 0401 ELIN A401 C.4.1 Benefit Plans. Please clarify which union benefits are part of \$1.2M cost reimbursable CLIN 0401 ELIN A401 C.4.1 Benefit Plans. For example, health care, dental, LTD/STD, life insurance, pension, additional 401K match (5.8% for non-grandfathered union employees) etc.	<p>ELINs A401 and B401 correlate to Section C.4.1, Benefit Plans. Section C.4.1 refers to Section H, Clause H.4(E). In accordance with H.4(E), Reimbursement of the Contractor Costs for Benefit Plans, the following MEPP and MEWA costs are reimbursable: (a) employer contributions to the ETTP MEPP, and (b) the costs of the employee's participation in the ETTP MEWA for Grandfathered Employees.</p> <p>Only employees who meet the definition of grandfathered employee contained in the ETTP MEPP and MEWA are eligible for participation. Non-grandfathered employees are those employees who do not meet the definition of grandfathered employee contained within the ETTP MEPP and MEWA, and are therefore not eligible for participation in the ETTP MEPP and MEWA. Also, retiree medical benefits for grandfathered employees are covered under the</p>

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			<p>MEWA.</p> <p>The estimated costs for the cost reimbursement CLINs (CLINs 0401 and 0402) are provided by DOE with the solicitation.</p>
256.	Section J, Attachment J-10, Exhibit Line Item Numbers (ELINs)	Does this ELIN (A401) apply to all Benefit Plans for ISS contractor personnel (exempt, non- exempt, CBA, SCA, etc.) working at the Portsmouth site? Or just the MEPP and MEWA plans.	<p>ELINs A401 and B401 correlate to Section C.4.1, Benefit Plans. Section C.4.1 refers to Section H, Clause H.4(E). In accordance with H.4(E), Reimbursement of the Contractor Costs for Benefit Plans, the following MEPP and MEWA costs are reimbursable: (a) employer contributions to the ETTP MEPP, and (b) the costs of the employee’s participation in the ETTP MEWA for Grandfathered Employees.</p> <p>Only employees who meet the definition of grandfathered employee contained in the ETTP MEPP and MEWA are eligible for participation. Non-grandfathered employees are those employees who do not meet the definition of grandfathered employee contained within the ETTP MEPP and MEWA, and are therefore not eligible for participation in the ETTP MEPP and MEWA. Also, retiree medical benefits for grandfathered employees are covered under the MEWA.</p>
257.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	<p>QASP Pages A-4 and A-5 provide requirements for five submittals, each of which contain deduction impacts to the contractor of \$500 for each day the submittal is past the due date:</p> <ol style="list-style-type: none"> 1. Contractor Assurance System 2. Building/Project Emergency Contingency Plan 3. The Emergency Plan Implementing Procedures 4. Hazard Survey for Infrastructure facilities/activities 	<p>The requested alignment of the QASP requirement to the corresponding J-4 deliverable is as follows:</p> <p>Contractor Assurance System=J-4 #23.</p> <p>Building/Project Emergency Contingency Plan=J-4#16.</p> <p>The Emergency Plan Implementing Procedures=J-4#16.</p>

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		<p>5. Emergency Planning Hazard Assessment for Infrastructure facilities/activities</p> <p>PWS Section C discusses multiple plans:</p> <ol style="list-style-type: none"> 1. building/project emergency contingency plans 2. Site Emergency Plan(s) 3. Emergency Readiness Assurance Plan 4. project specific Emergency Plan 5. Emergency Planning Hazard Surveys 6. Emergency Planning Hazard Assessments 7. Site Continuity of Operations Plan(s) (COOP) <p>Attachment J-4, List of Deliverables identifies the following for C.2.2.4 submittals:</p> <ol style="list-style-type: none"> 1. Portsmouth Site Emergency Plan (#14) 2. Portsmouth Emergency Readiness Assurance Plan (#15) 3. Building/Project specific Emergency Plan(s) and Implementing Procedures (#16) 4. Emergency Planning Hazard Survey and Hazards Assessments (#17) 5. Site Continuity of Operations Plan (#18) <p>With the potential impact of \$500 per day combined with so many conflicting and confusing names of plans identified in the three documents, would the Government please clarify the QASP requirements and consider identifying the plan submissions in the QASP to correlate to the deliverable numbers assigned in Attachment J-4, List of Deliverables?</p>	<p>Hazard Survey for Infrastructure facilities/activities=J-4#17.</p> <p>Emergency Planning Hazard Assessment for Infrastructure facilities/activities = J-4#17.</p> <p>Site Emergency Plan =J-4#14.</p> <p>Emergency Readiness Assurance Plan = J-4#15.</p> <p>Site Continuity of Operations Plan(s) (COOP) = J-4#18.</p>

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258.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	<p>Potential deductions for a single deficiency in one of the requirements of ELINs in Appendix A of the QASP can add up to onerous financial penalties for contractors. For example, suppose that the fixed price for ELIN A102 (C.3.3.3 IT Support and Services) was \$100,000 per month. The AQL for the Helpdesk Ticket Report (C.3.3.3.2.10) is 100% of requested information and the deduction is 5% of the ELIN payment. It is likely that the contractor's cost to produce this monthly report would be less than \$1,000, yet the omission of a single item in this report would result in 5% of \$100,000 (\$5,000) from the ELIN payment, an amount 5 times larger than the cost to produce the report. This is one of many examples of deductions that do not appear to be "commensurate with the service provided." 29 of the deductions are based on a statistical performance standard "OR" one or two customer complaints. Thus, a contractor could perform work to DOE expectations and still be penalized due to a dissatisfied customer. In the recent Paducah ISS QASP, many deductions for similar performance standards were reduced and the customer complaint criteria were changed from "OR" to "AND" to properly reflect the DOE performance standard. Would DOE please consider reducing the severity of some of these deductions to be consistent with the changes in the Paducah ISS RFP?</p>	<p>Although the requirements are of a similar nature, the Paducah ISS and Portsmouth ISS procurements are two separate procurements and should be treated as such by potential Offerors.</p> <p>In accordance with FAR 52.246-4, the deductions included in the QASP are commensurate to the services performed.</p> <p>The QASP has been revised on Amendment 002 to clarify Acceptable Quality Level criteria where necessary.</p>

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259.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	The QASP specified penalties for late delivery of plans and documents, the deduction amounts appear to be excessive and do not reflect the reduced value of the services performed as addressed in FAR 52.246-4. Shouldn't the value of the deduction be tied to the delivery requirement which would vary for each deliverable and not a blanket value applied to each requirement.	The QASP does not specify penalties. In accordance with FAR 52.246-2, the QASP specifies deductions that DOE considers to be commensurate with the services performed.
260.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.1 For DOE approval, the Contractor shall submit a Worker Safety and Health Program (WSHP) within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will the DOE modify the penalty to a reasonable level?	DOE requires contractor activities to be performed in accordance with an approved Worker Safety and Health Program (WSHP). The WSHP is an example of a program that must be approved and implemented at the time of transition. Failure to receive approval and implement the WSHP within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.
261.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.2 For DOE approval, the Contractor shall submit an Integrated Safety Management System Description within 40 calendar days after NTP, the stated deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will the DOE modify the penalty to a reasonable level?	DOE requires contractor activities to be performed in accordance with an approved Integrated Safety Management System (ISMS). The ISMS is an example of a program that must be approved and implemented at the time of transition. Failure to receive approval and implement the ISMS within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.

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262.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.3. For DOE approval, the Contractor shall submit the written Radiation Protection Program (RPP) documentation within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	DOE requires contractor radiological activities to be performed in accordance with an approved Radiation Protection program (RPP). The RPP is an example of a program that must be approved and implemented at the time of transition. Failure to receive approval and implement the RPP within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.
263.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.4. For DOE approval, the Contractor shall submit a Building/Project Emergency Contingency Plan within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The Building/Project Emergency Contingency Plan is an example of a plan that must be approved and implemented at the time of transition. Failure to receive approval and implement the plan within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.
264.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.4. For DOE approval, the Contractor shall submit project specific Emergency Plan Implementing within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The project specific Emergency Plan is an example of a plan that must be approved and implemented at the time of transition. Failure to receive approval and implement the plan within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.
265.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.4. For DOE approval, the Contractor shall submit Hazard Survey for Infrastructure facilities/activities within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The Hazard Survey for Infrastructure facilities/activities is an example of a plan that must be approved and implemented at the time of transition. Failure to receive approval and implement the plan within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.

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266.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.4. For DOE approval, the Contractor shall submit an Emergency Planning Hazard Assessment within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The Emergency Planning Hazard Assessment is an example of a plan that must be approved and implemented at the time of transition. Failure to receive approval and implement the plan within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.
267.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.4 The Contractor shall work with the D&D contractor to develop and update, as needed, facility –specific Emergency Action Levels applicable for the spectrum of potential Operational Emergencies for its” operations. The deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	DOE considers timely and comprehensive emergency planning and coordination to be vital to safe operations. DOE does not consider the deduction to be unreasonable.
268.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.5 For DOE approval, the Contractor shall submit a documented Quality Assurance Program within 30 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	DOE requires that contractor activities important to quality be performed in accordance with an approved Quality Assurance (QA) program. The QA program is an example of a program that must be approved and implemented at the time of transition. Failure to receive approval and implement the QA program within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.

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269.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.5 For DOE approval, the Contractor shall submit a Quality Assurance Implementation Plan within 30 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	DOE requires that contractor activities important to quality be performed in accordance with an approved Quality Assurance (QA) program. The QA Implementation plan implements the QA program and is an example of a plan that must be approved and implemented at the time of transition. Failure to receive approval and implement the QA program within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.
270.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.6 For DOE approval, the Contractor shall submit a Contractor Assurance System within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	DOE requires that contractor activities be performed in accordance with a Contractor Assurance System. The Contractor Assurance System must be approved and implemented at the time of transition. Failure to receive approval and implement the Contractor Assurance System within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.
271.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.10 For DOE approval, the Contractor shall submit Waste Management Plan within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	DOE requires contractor activities with the potential to produce wastes to be performed in accordance with a Waste Management Plan (WMP). The WMP is an example of a plan that must be approved and implemented at the time of transition. Failure to receive approval and implement the WMP within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.

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272.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.2.2.10 For DOE approval, the Contractor shall submit Pollution Prevention Plan within 40 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	DOE requires contractor activities with the potential to produce wastes/pollution to be performed in accordance with a Pollution Prevention Plan (PPP). The PPP is an example of a plan that must be approved and implemented at the time of transition. Failure to receive approval and implement the WMP within 60 days of NTP would delay contractor transition. Therefore, DOE considers the deduction for delay of receipt of this deliverable to be reasonable and commensurate to the service performed.
273.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.1 For DOE approval, the Contractor shall submit a Transition Plan within 15 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The DOE considers a timely, approved, effective, and executed Transition Plan to be vital in achieving a timely and successful contractor transition that does not disrupt site operations. Therefore, DOE considers the deductions associated with delay of the receipt of this deliverable to be reasonable and commensurate with the services performed.
274.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.1 The Contractor shall provide weekly Transition Status Reports to DOE until Contract Transition is completed, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The DOE considers technically accurate and complete weekly Transition Status Reports to be necessary to execute a successful transition. Therefore, DOE considers the deductions associated with delay of the receipt of this deliverable to be reasonable and commensurate with the services performed.
275.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.5.1.1 For DOE approval, the Contractor shall submit a Space Cleaning Plan within 60 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The Contractor is expected to commence space cleaning activities within 60 days of NTP. A Space Cleaning Plan shall be in place prior to commencing space cleaning activities. Failure to commence space cleaning activities within 60 days of NTP increases risk of unsuccessful contractor transition. Therefore, DOE considers the deductions associated with delay of the receipt of this deliverable to be reasonable and commensurate with the services performed.

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276.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.5.2.3 For DOE approval, the Contractor shall submit a Mowing Plan within 60 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The Contractor is expected to commence mowing operations within 60 days of NTP. A Mowing Plan shall be in place prior to commencing mowing activities. Failure to commence mowing activities within 60 days of NTP could increase risk of unsuccessful contractor transition. Therefore, DOE considers the deductions associated with delay of the receipt of this deliverable to be reasonable and commensurate with the services performed.
277.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.5.3.3 For DOE approval, the Contractor shall submit Snow and Ice Removal Plan within 60 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The Contractor is expected to commence snow and ice removal operations within 60 days of NTP. A Snow and Ice Removal Plan shall be in place prior to commencing removal activities. Failure to commence removal activities within 60 days of NTP could increase risk of unsuccessful contractor transition. Therefore, DOE considers the deductions associated with delay of the receipt of this deliverable to be reasonable and commensurate with the services performed. DOE considers the deductions associated with delay of the receipt of this deliverable to be reasonable and commensurate with the services performed.
278.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.9.2 For DOE approval, the Contractor shall submit training course content and training schedule within 60 calendar days after NTP, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	The Contractor is expected to commence training activities within 60 days of NTP. Training content and schedule shall be submitted prior to commencing training activities. Failure to commence training activities within 60 days of NTP increases risk of unsuccessful contractor transition. Therefore, DOE considers the deductions associated with delay of the receipt of this deliverable to be reasonable and commensurate with the services performed. DOE considers the deductions associated with delay of the receipt of this deliverable to be reasonable and commensurate with the services performed.

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279.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	Submittal of deliverables with requirements not otherwise specified, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	DOE has evaluated deductions associated with timeliness of deliverables throughout the QASP. DOE considers deductions associated with delay of deliverables to be reasonable, commensurate with the services provided, and consistent with FAR 52.246-4 requirements.
280.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	Request the Government finalize the Deduction (Impact on Contractor Payments) amounts/percentages for those requirements shown as “TBD” so offerors understand the impact the Government places on the reduced service for each requirement, IAW FAR 52.246-4.	Please see Amendment 002 for a revised Attachment J-11 Quality Assurance Surveillance Plan (QASP).
281.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	Submittal of deliverables with requirements not otherwise specified, the deduction of \$500/day is arbitrary and disproportionate to the value of the deficiency. Each deliverable can’t possibly cause the same harm for late delivery. Will DOE modify the penalty to a reasonable level?	DOE has evaluated deductions associated with timeliness of deliverables throughout the PWS and QASP. DOE considers deductions associated with delay of deliverables to be reasonable, commensurate with the services provided, and consistent with FAR 52.246-4 requirements.
282.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.3.3.1 The Contractor shall provide reproduction services within the X-720 Records Facility to be furnished to all D&D project personnel including DOE and its support contractor personnel. Reproduction services will be timely and of quality, free of missing pages, free of errors and illegible copies. The AQL is: Two valid customer complaints (monthly). The deduction of \$500 per complaint above the AQL is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	Please see Amendment 002 for a revised Attachment J-11 Quality Assurance Surveillance Plan (QASP).

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283.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.3.2.4 and C.3.3.2.13 The 15% deduction percentage seems excessive for failing to meet a 95% reliability rate. What determined the 15% deduction criteria?	Emergency communications are vital to effective and timely emergency response. The deduction is in accordance with FAR 52.246-4 and considered commensurate to the services performed.
284.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP Section 6. Are all buildings, structures, installed equipment and furnishings currently maintained by the incumbent ISS contractor in a condition that meet the stated AQL requirements for the new contract?	During transition, the successor contractor will be expected to identify to DOE any existing conditions that DOE should consider as potentially not meeting QASP AQL requirements for the new contract.
285.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP C.3.4.3.1 The Contractor shall notify the building occupants in writing in advance of any scheduled work to be performed in a facility that will tend to disrupt the conduct of normal business activities. Notification to building occupants occurs at least two (2) business days prior to the disruption. AQL: 95% compliance or One valid customer complaints (monthly). The deduction of \$500 for each failure above the AQL is arbitrary and disproportionate to the value of the deficiency. Will DOE modify the penalty to a reasonable level?	Please see Amendment 002 for a revised Attachment J-11 Quality Assurance Surveillance Plan (QASP).
286.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	QASP Section 9. Will the incoming contractor be afforded an opportunity to bring custodial service standards up to the requirements stated in the solicitation and the QASP?	During transition, the successor contractor will be expected to identify to DOE any existing conditions that DOE should consider as potentially not meeting QASP AQL requirements for the new contract.

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No.	Final RFP Section	Industry Question	DOE Answer
287.	Section J, Attachment J-11 Quality Assurance Surveillance Plan (QASP)	Will the incoming contractor be afforded an opportunity to bring grounds maintenance service standards up to the requirements stated in the solicitation and the QASP?	During transition, the successor contractor will be expected to identify to DOE any existing conditions that DOE should consider as potentially not meeting QASP AQL requirements for the new contract.
288.	Attachment L-3	Paragraph beginning, “On attachment L-3...” The requirement “regarding any problem—corrective actions that they took to resolve those problems.” First, does DOE intend for the Offeror to use the offered definition of a “problem” found in DOE Lessons Learned definitions or assume a more general definition? Second, if a more general definition is intended, does DOE expect definitions and responses to fit into Attachment L-3? If a contractor does not have any DOE defined deficiencies, is it acceptable to insert “None”. Is it acceptable to insert unusual circumstances encountered which were handled in the course of a project and were not a DOE identified deficiency?	DOE intends for the Offeror to assume a general definition of the term “problem”. The Offeror’s response to Item 14 of the Attachment L-3, Past Performance and Relevant Experience Reference Information Form, must fit within the 5 page limitation. It is acceptable to insert “None” as well as to provide the unusual circumstances that were encountered and handled during the course of the project which were not necessarily considered by DOE to be a problem.
289.	Section L, L.34 (j)	Section L.34(j) requires a chart breaking out the work areas, labor categories, and any associated full-time equivalent to be performed by each entity (prime and each subcontractor) to demonstrate compliance with FAR 52.219-14, Limitations on Subcontracting. However, FAR 52.219-14 measures compliance with this requirement via labor cost not full-time equivalents, therefore, the inclusion of full-time equivalents in the requested table will not demonstrate compliance. Would DOE consider changing the last column to include labor cost instead of full-time equivalents?	Per FAR L.34(j), the specified chart as well as the written certification will suffice for determining pre-award compliance with FAR 52.219-14, Limitations on Subcontracting.

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290.	Section L-34 (m)	Paragraph beginning, “Fluctuations in service requirements...” DOE provides a plug number of 2,450 for site personnel and also says contractor is responsible for +/- 15% fluctuations. Is offeror to assume that the government will pay for the +15% and take funds away should the -15% occur? Please provide clarity as to DOE expectations related to “grandfathered employees” when these fluctuations occur. Please provide DOE’s time period for any ramp up or ramp down of the Portsmouth Site Occupants staffing for which services are provided by the Infrastructure Contractor so that planning for the appropriate level of support can be accommodated? If is it DOE’s intent to provide notification for workload fluctuations, what is the time frame in which it will be made (e.g. 30, 60, 90 days)?	No, the contractor is responsible for fluctuations up to and including +/-15% in service requirements (i.e the number of users of the services) for site personnel within the contractual firm-fixed price of the contract. Increases or decreases in excess of 15% will be addressed through pricing in Attachment J-10 CLIN 501. Please see H.55 for additional information. See amendment 002 for a revised Attachment J-10 ELINs.
291.	Attachment L-3	If a bidder has experience on a DOE site with work that is closely related, but it includes two separate contracts, can the Form L-3 include these 2 contracts from the same site in one project description?	As stated in L.33 Criterion 1, information can be submitted for “for contracts or projects”, so this will be acceptable.
292.	Attachment L-3	If our client issues the overall work we perform for them in individual smaller tasks, can we combine the tasks in one Project Description?	As stated in L.33 Criterion 1, information can be submitted for “for contracts or projects”, so this will be acceptable.
293.	Attachment L-6	The note on this Attachment States: “*Insert labor categories for each PWS element. Each spreadsheet line shall contain only one labor category.” If we expand each PWS item in Attachment L-6 to include one line for each labor category this attachment will expand to four or five pages in an already tight technical proposal. Would DOE consider allowing the bidders to put the summary roll-up L-6 in the Staffing Plan Section of the technical proposal with the details as requested included in Volume III?	No, a fully-completed Attachment L-6 will remain part of Volume II.

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No.	Final RFP Section	Industry Question	DOE Answer
294.	Documents Library	<p>Reference Document: Portsmouth Gaseous Diffusion Historical Maintenance As Captured by the ISS Contractor. This document shows:</p> <p>Totals All Periods Materials = \$121,225.29 – Labor Hours = 278,051.85</p> <p>Calendar Year 2012 Materials = \$98,881.53 – Labor Hours = 178,806.3</p> <p>Calendar Year 2013 Materials = \$8,076.41 – Labor Hours = 90,625.75</p> <p>Calendar Year 2014 Materials = \$14,267.35 – Labor Hours = 8,619.80</p> <p>As shown, there is a large variance in the data points. Can the Government explain the large variance between calendar periods. Has the work effort been reduced that significantly?</p>	<p>It appears the Offeror has sorted and summed the data by calendar year utilizing the “Beginning Charge Range” field. Some of the work orders may have been started in, for example 2012, and accumulated hours (or costs) in a subsequent year. The historical work order data provided are limited in scope and completeness due to the collection methods and procedures. These historical costs are provided for informational purposes only and may not be considered as indicative of future costs.</p>
295.	Documents Library	<p>Reference Document: Historical FTE List. Please define what the FTE numbers are meant to represent. Are these the current FTE counts? Can an FTE count at time of award of the incumbent contract, as well as the average head count over the period of performance and the current head count, be made available?</p>	<p>The information provided above reflects approximate levels of current staffing and is for informational purposes only. The information SHOULD NOT be interpreted as either a minimum or maximum number of personnel for submission of proposals. Proposals should contain personnel staffing levels that the Offeror considers to be appropriate in number and skill mix to accomplish the tasks in the Performance Work Statement. The initial FTE count at the time of award of the incumbent contract will not be provided. FTE count at the time of award has been impacted by unique changes in scope during the existing contract. The unique changes are associated with the return of facilities.</p>

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296.	Documents Library	Reference Document: Incumbent Agreements/Subcontracts Potentially Extending beyond July 2015 -*Updated Document Title. Please define for each item whether or not it is an enterprise license or requires individual seat licenses. If individual licenses are required, please provide the quantity for each item.	Offerors should use the information provided.
297.	Documents Library	Reference Document: Portsmouth Gaseous Diffusion Historical Maintenance As Captured by the ISS Contractor. Are the labor costs provided in this document based on the FTE levels provided in the Historical FTE List? Do the numbers include an exempt employee costs?	The Ports FTE List provides recent overview of current staffing union and non-union of all scope within the current contract. The workload information provided in “PORTS Historical Maintenance As Captured by the ISS Contractor” provides historic facility maintenance, custodial, grounds, and equipment work order data. Labor hours are for direct craft hours in support of the work order. These historical costs are provided for informational purposes only and may not be considered as indicative of future costs.
298.	Documents Library	Reference Document: X-215B 62-E. The last date for revision on this drawing is 11/25/2002. Please confirm that the drawing is accurate and complete with respect to the current site configuration.	A newer version of the document has been posted to the Documents Library to the procurement website, it is identified as an “X-215B 62-E- Electrical Distribution System-UPDATED DOCUMENT”.
299.	Documents Library	Reference Document- X-220-A-6001-E. The last date for revision on this drawing is 10/18/2013. Please confirm that the drawing is accurate and complete with respect to the current site configuration.	Yes, that is the most recent version available.
300.	Documents Library	Reference Document: X-220A-6002-E. The last date for revision on this drawing is 10/18/2013. Please confirm that the drawing is accurate and complete with respect to the current site configuration.	Yes, that is the most recent version available.

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301.	Documents Library	Reference Document: Historical Direct Labor Rates for Non-Union Personnel. This document shows that the low listed far exceed the prevailing rates stipulated in the Department of Labor Wage Determination incorporated in the solicitation. Because there is such a large variance across all labor categories we respectfully request that DOE provide current wage data for all non CBA labor categories working on the current contract.	The Historical Direct Labor Rates for Non Union Personnel document reflects actual wage data for labor categories on the current contract. The wage rates were escalated to FY 2015. The Department of Labor Wage Determination reflects minimum wage rates.
302.	Documents Library	Would DOE please release historic staffing data?	Please see Documents Library on the procurement website for a list of Historical Direct Labor Rates for Non-Union Personnel and Historical FTEs.
303.	Documents Library	Would DOE please provide ODC and labor data for the past three years?	Please see Documents Library on the procurement website for Historical Other Direct Costs – Portsmouth Infrastructure Support Services Contract.
304.	General	Please confirm that the small business workshare (51% or greater) will be accepted if that percentage is achieved with two or more certified small businesses (collectively).	<p>As stated in Section L.13, the Small Business Administration (SBA) is the sole authority for making determinations of small business status for small business programs and as such, we do not have any specific restrictions or requirements other than those of the SBA. We encourage all contractors to review the SBA's Size Eligibility Provisions and Standards found at Title 13 of the Code of Federal Regulations, Section 121. This can be found electronically here: 13 C.F.R. § 121</p> <p>Additional information on Size Standards can be found on the SBA's size standards Website at http://www.sba.gov/size . You can also contact SBA's Office of Size standards by e-mail at sizestandards@sba.gov or by phone at (202) 205-6618.</p>

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305.	General	Who is responsible for existing porta johns on the site, are there any janitorial requirements of the facilities?	The ISS contractor is not responsible for existing porta-johns.
306.	General	Will there be any ISS/FSS Maintenance Move Requirements within the scope of this contract or additional maintenance and janitorial responsibly after the move is completed?	Offerors are made aware of the potential of the move from the X-700 facility. The move itself will be performed by the D&D contractor or added as a task order to the ISS contract. If the equipment and personnel are relocated, the additional facility maintenance and janitorial services will be addressed through a task order.
307.	General	During the tour, we noticed quite a number of fallen trees in areas where mowing is required, will those be removed prior to the start of this contract or should we address those in our responses?	Trees impacting mowed areas should be addressed.
308.	General	If the Salt Shed refurbishment is not completed prior to start of this contract, what responsibility will be required of the new team?	If not completed, refurbishment work may be addressed through issuance of a task order.
309.	General	It was relayed to us during the site tour that supplemental heat and/or AC is a requirement of the ISS contractor. We viewed a number of both electric and fueled heaters located throughout the site. Is the purchase, maintenance, and fueling of these items included in the ISS scope and costs?	This applies to the X-1000 building and use of fueled heaters would not be acceptable. Existing electric heaters will be transitioned to the new contractor. Maintenance and operation as back-up heat should be included, or another similar strategy for contingency heating.
310.	General	Once the new Protective Force complex is completed, we understand we will be required to provide janitorial and maintenance support. Is additional information available on this complex included design, floorplans, planned staffing levels, etc.?	Please see J-15, custodial services only. A floorplan has been posted to the Documents Library on the procurement website under the title "New Protective Force Complex".

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311.	General	During the tour, we witnessed a number of ISS staff wearing what appeared to be DOE owned coveralls. Are these provided by the Government and how are these items laundered?	Coveralls are provided and laundered by the D&D contractor. Please see Attachment J-5.
312.	General	During the tour, we were not able to witness the site garbage and recycling collection receptacles. Can you please let us know the quantity and location of these items and whether or not the emptying of the receptacles are part of the ISS scope?	The contractor will collect trash and recyclables within assigned facilities and take to exterior receptacles maintained and emptied by the D&D contractor. The X-1000, X-735, and X-700 each have trash dumpster(s). Trash from trailers is placed in the X-700 or a receptacle staged at the X-744Y trailers.
313.	General	Is the maintenance and operations of the MAC stations contained within the ISS IT scope?	Yes, please see attachment J-15 and Attachment J-8.C.3.4.3 Table 1.
314.	General	It is our understanding that the Incumbent contractor will be renegotiating the CBA with the United Steelworkers prior to the new contract start. Will a new ISS Team be given opportunities to evaluate and address any material changes that may impact quoted Fixed Price Costs?	The CBA has been extended as of November 19, 2014. The Extension of the CBA can be found in the Documents Library on the procurement website.
315.	General	Will DOE provide a copy of the incumbent's maintenance management plan detailing current stages of life cycles for each piece of equipment, costs for disposal, preventive maintenance schedules, etc. in order for our Team to adequately assess the current conditions of equipment?	Please refer to PORTS Historical Maintenance As Captured by the ISS Contractor on the Documents Library.
316.	General	Will our team be responsible for paying the lease or utility bills at the Environmental Information Center? If so, what are the historic lease and utility costs (electricity, gas, water, etc.) for the EIC for 2014, 2013, 2012 and 2011?	Yes, please see Section C.4.5 of the RFP.