

**Portsmouth Infrastructure Support Services  
Request for Proposal DE-SOL-0006421  
Answers to Clarification Questions**

Clarification Question No.	Original Question Number	Industry Question	DOE Answer
1.	Question #13	As this is a firm fixed price bid, please provide the defined list of PPE that will be provided by the D&D contractor. As an example, are safety shoes general PPE or are they consider specialized and should be paid for by the ISS contractor?	A table with recent PPE provided by the D&D contractor has been posted to the documents library. Safety shoes would be provided by the D&D contractor.
2.	Question #22	Will the ODC information that DOE provides include fuel quantities consumed operating GFP?	Historic fuel purchase costs have been included in the documents library.
3.	Questions #39, #71 & #101	<p>The answers to Question #39 and #101 states “a summary of non-accountable property will be included in the reference library.”</p> <p>However, the answer to Question #71 states “A summary J-8 attachment will be posted providing information on non-accountable property/equipment.”</p> <p>Will the posting be both, a reference library posting and an Attachment J-8 document?</p>	We apologize for the confusion; the responses to questions #36 and #101 should’ve been similar to Question #71. The posting is a Section J-8 attachment and has been included in Amendment 002 under the title “Attachment J-8.C.2.5.2, Summary of Additional Government Furnished Property.”

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4.	Question #52	This was a two part question; DOE did not offer a response to the second part of the question, what is the man hour workload for these services?	Offerors should estimate from the information provided.
5.	Questions #55, 56, and 58	Can DOE please provide workload that reflects anticipated requirements for the period of the contract?	The maintenance prioritization categories and response times is a new requirement in this solicitation and is not part of the existing contract. Therefore, the requested data is not available.
6.	Question #60	The workload data does not provide information with regard to Maintenance Priority. We respectfully request that DOE provide Maintenance Priority workload that reflects anticipated needs for the period of the contract.	The maintenance prioritization categories and response times is a new requirement in this solicitation and is not part of the existing contract. Therefore, the requested data is not available.

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7.	Question #60	<p>How can all bidding contractors be assured that the incumbent data provided is accurate and will allow for a fair evaluation of bids if DOE is stating that “These historical data shall not be considered to be representative or predictive of future needs or costs.”? How will DOE determine price reasonableness for this component of the bid?</p>	<p>All bidding contractors shall prepare their proposals based on the requirements, terms, and conditions included in the Final RFP (including but not limited to the PWS and the Section J attachments). Supplementary data provided by DOE in the Documents Library is generally provided for informational purposes, and may not be considered to be indicative of future needs. DOE believes that the requirement has been defined to the level of detail necessary to allow all competing contractors to fairly and adequately prepare a FFP proposal. Additionally, all information necessary for DOE to perform a price analysis in accordance with FAR 15.404-1(b) is included in the Final RFP.</p>
8.	Question #82	<p>The answer to this question states that existing IT equipment will be transferred as GFE, but then immediately stated that it will be purchased by the contractor along with any new IT equipment. Please clarify the final disposition of the existing assets at award.</p> <p>This question also asks if the new contractor will be receiving the incumbent contractor’s desktop IT assets as GFE. This is outside of the network assets. The question remains unanswered.</p>	<p>All existing IT equipment at the time of transition will be transferred as GFE. Through the period of performance of the contract, the contractor shall be responsible for repair and replacement of IT equipment and purchase of additional IT equipment which will be added to the inventory of GFE.</p>

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9.	Question #86	Answer to this question states that “Additional historic IT service calls will be included in the Documents Library.” When can offers expect that the additional historic workload will be provided?	This information has been provided on the Documents Library under the title “ <a href="#">FY12-14 Helpdesk Work Orders</a> ”.
10.	Question #86	Please clarify the term Document Library, is this different from the Reference Library?	Reference Library and Documents Library are used interchangeably to refer to the Documents Library on the EMCBC web site, which contains reference documents and can be found here: <a href="https://www.emcbc.doe.gov/SEB/PortsmouthISS/Document%20Library.php">https://www.emcbc.doe.gov/SEB/PortsmouthISS/Document%20Library.php</a>
11.	Question #89	When can offerors expect that the additional workload in Attachment J-8.C.3.2 Table 1 be provided?	A revised Attachment J-8.C.3.2 Table 1 was included in Amendment 002.
12.	Question #120	DOE response states “No. Per PWS C.4.4, all cost reimbursable software licenses are specifically identified in Attachment J-8.C.3.3 Table 3, “Information Technology System, Application Inventory, & Workload History.” In Q&A#1, Question #34 the response states “The Primavera software is contractor provided and cost reimbursable. Primavera is not listed in Attachment J-8.C.3.3 Table 3. Is it reimbursable? If it is reimbursable why wouldn’t the estimating software be reimbursable as well?”	Primavera, Documentum and Somax have been added to the revised Attachment J-8.C.3.3 Table 3 included in Amendment 002.  DOE is limiting cost reimbursable software to that which is predominantly used by more than just a single contractor on site.

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13.	Questions #102 and #120	<p>DOE response to Question #120 states “No. Per PWS C.4.4, all cost reimbursable software licenses are specifically identified in Attachment J-8.C.3.3 Table 3, “Information Technology System, Application Inventory, &amp; Workload History.” DOE response to Question #102 states “Question #102 the response states “Yes, Documentum is the ERMS that is currently being utilized at the Portsmouth Site. See Section C.3.6.3.1 for details on Electronic Records and the ERMS.”</p> <p>Documentum is not listed in Attachment J-8.C.3.3. Is it reimbursable software? If the ISS contractor migrates to a different software please confirm the cost would be reimbursable as indicated in the earlier Question 102 response.</p>	<p>Yes, this is cost reimbursable software.</p> <p>Documentum has been added to Attachment J-8.C.3.3 Table 3 on Amendment 002.</p>
14.	Question #138	<p>Answer to Question #138 states that “The visitor control/badging facility shall be in operation during normal business hours Monday through Friday. Automated Access controls will be maintained by the ISS contractor. The ISS contractor should not have need for stations staffed 24/7.” Answer to Question #46 indicates staffing 24/7. Which is correct?</p>	<p>The visitor control/badging facility shall be in operation during normal business hours Monday through Friday. Automated Access controls will be maintained by the ISS contractor. The ISS contractor should not have need for stations staffed 24/7. The D&amp;D contractor will be responsible for monitoring detection systems.</p>

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15.	Question #140	The referenced software in Answer # 140 is not listed in the referenced attachment, is this cost reimbursable?	The referenced software are for the sole use of the ISS contractor, are not cost reimbursable and are not included in Attachment J-8.C.3.3 Table 3. DOE is limiting cost reimbursable software to that which is predominantly used by more than just a single contractor on site.
16.	Question #179	Please validate that NON DOE EM past performance citation included in Attachment L-3, but that are in the PPIRS system do NOT require an accompanying Attachment L-4 for those citations.	Non DOE- EM past performance citations included in Attachment L-3, but that are in the PPIRS system do NOT require an accompanying Attachment L-4 for those citations.
17.	Question #188	Will the government reconsider its position and remove the BOE from the Volume II page count?	No, the narrative Basis of Estimate is NOT excluded from the Volume II page limitation.
18.	General	The government continues to update the document library. At first glance, it appears the government is only adding documents to the site. Please confirm that the government is only adding documents to the library and not altering existing documents.	For the most part, new documents are being added to the Documents Library. If any existing document or any title of an existing document has been updated due to a question asked, it has been properly identified as "UPDATED DOCUMENT" or "UPDATED TITLE".

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19.	General/ Documents Library	In the Reference Library is a document titled “List of maintenance, software and other agreements that will need to be transitioned to the new contractor”. This listed software is not included in Attachment J-8.C.3.3. Table 1. Is the licensing of the software listed reimbursable? If not what is the associated cost to ISS contractor?	The title of the document has been revised for clarity. The intent of this reference document is to provide offerors, information on agreements/subcontracts that may have periods of performance beyond the incumbent’s contract end date.
20.	Documents Library	The government has stated in its response to questions that various existing solicitation documents contained in the bidder’s library will be revised. In an effort to decrease confusion and increase responsiveness, will the government use track changes or a master change history page for each document to identify all changes made after the initial posting of the documents to the library? Without this documentation, all bidders will in essence be required to review all content of each modified document, every time a new document is posted. This in effect will result in re-starting and fully redoing the work load data analysis for this program multiple times.	<p>In response to various questions, DOE stated that various RFP sections or attachments would be modified through an amendment or that various documents would be included in the Documents Library on the procurement website.</p> <p>To the best extent possible, in every amendment we have issued, we have included both redline and clean (conformed) versions of the documents we have amended.</p> <p>For the most part, we have only added new documents to the Documents Library. If any existing document or any title of an existing document has been updated, it has been properly identified as “UPDATED DOCUMENT” or “UPDATED TITLE”.</p>

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21.	Documents Library	In the Reference Library DOE posted a document titled "FY12-14 Work Orders" The title would lead the reader to believe the workload provided covers a three year period, FY12, FY13, and FY14. The heading in the document says "FY12 Portsmouth Helpdesk Work Orders by Type. Is the data provided for a three year period as inferred in the document title, or for one year as stated in the document itself?	Please review the entire document. The document has 3 pages, one for each Fiscal Year (12, 13, and 14). The heading in the <u>first page</u> of the document says "FY12 Portsmouth Helpdesk Work Orders by Type" and each page after is labeled appropriately with a different Header for each FY.
22.	Amendment 001	C.2.2.4 Emergency Management. The government redline of section C includes the following requirement: "The Contractor shall staff the JPIC position for ISS Spokesperson and EOC position for Security Coordinator for all rotating teams." Will the government define rotating team.	The site maintains 3 EOC Cadre teams on-call 24 hours a day which rotate weekly.

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23.	Amendment 001	C.2.2.4 Emergency Management. The government redline of section C says a workload summary is provided in Section J, Attachment J-8.C.2, "Support to EOC/JPIC, Annual Public Events, Site ES&H Groups," but no attachment with that title was provided. Will the government please provide the attachment.	Attachment J-8.C.2, "Support to EOC/JPIC, Annual Public Events, Site ES&H Groups" was provided as part of Amendment 002.
24.	Amendment 001	C.2.2.4 Emergency Management. The government redline of section C says "The Contractor shall provide personnel to partially staff rotating coverage for the position of Plotter and Safety and Health Advisor." This position has not been mentioned previously and there are no qualifications listed. Will the government please define the responsibilities of this position and the respective qualifications? Provide anticipated workload/hours for rotating staffing coverage for Plotter and Safety Health Advisor functions.	The site maintains 3 EOC Cadre teams on-call 24 hours a day which rotate weekly assignments. Please see Section J, Attachment J-8.C.2, Support to EOC/JPIC, Annual Public Events, Site ES&H Groups, which was included as part of Amendment 002.