

CONTACTING THE SOCIAL SECURITY ADMINISTRATION

By Phone

Social Security has a toll-free number that operates from 7 am to 7pm, Monday through Friday: 1-800-772-1213. If you have a touch-tone phone, recorded information and services are available 24 hours a day, including weekends and holidays. People who are deaf or hard of hearing may call the toll-free "TTY" number, 1-800-325-0778, from 7 am and 7pm, Monday through Friday. Please have your Social Security Number handy when you call.

By Mail

If you have a problem, you should first contact your local office or call 1-800-772-1213. **Please include your Social Security Number or claim number whenever you write.**

If you still need additional help you may write to the Office of Public Inquiries:

Social Security Administration
Office of Public Inquiries
Windsor Park Building
6401 Security Blvd
Baltimore, MD 21235