

HOW TO CONTACT OPM AFTER RETIREMENT

ALWAYS INCLUDE OR HAVE AVAILABLE YOUR CIVIL SERVICE ANNUITANT (CSA) NUMBER

TELEPHONE INQUIRIES:

TOLL FREE: 1-888-767-6738

Hearing/Speech Impaired: 1-800-878-5707

If you live in the Washington, DC area: (202) 606-0500

Customer Service Representatives available 7:30 to 7:45 pm, Monday through Friday, EST

Automated system is available 24 hours a day using a Personal Identification Number (PIN)

WRITTEN INQUIRIES:

If your inquiry is about:

Write to:

Annuity statement: Change in marital status; Change of survivor election; Verification of Annuity income; Change/request information About retirement contributions or life insurance	Office of Personnel Management Retirement Operations Center PO Box 45 Boyers, PA 16017-0045
Reporting the Death of a Retiree or Survivor	Office of Personnel Management Retirement Operations Center Boyers, PA 16017-0045
Address change; To Change Annuity Payment By Direct Deposit	Office of Personnel Management Retirement Operations Center Change of Address – Retirement PO Box 440 Boyers, PA 16017
Lost or Missing Annuity Payment	Office of Personnel Management Recertification – Non-Receipt of Check PO Box 7815 Washington, DC 20044
Federal Income Tax Withholding Amount Changes, and Federal or State Tax Inquiries	Office of Personnel Management Tax – Retirement PO Box 989 Washington, DC 20044 Annuitant Express: 1-800-409-6528
Health Benefits Inquiries	Office of Personnel Management Health Insurance – Retirement PO Box 14172 Washington, DC 20044
Court Orders of Garnishment of Annuity for Alimony or Child Support	Office of Personnel Management Court Order/Garnishment – Retirement PO Box 17 Washington, DC 20044

You may also contact OPM via Email at: retire@opm.gov

For further information about retirement, visit OPM's website at: www.opm.gov/retire