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| <p align="center"><b>WASHINGTON TRU SOLUTIONS<br/>MANAGEMENT POLICY</b></p> <p><b>TITLE: MANAGEMENT ASSESSMENTS</b></p>   | <p>Number/Rev. MP 1.20, Rev. 11<br/>Page 1 of 2</p>   |
| <p>COGNIZANT SENIOR MANAGER:</p> <p>Approval on File 5/26/10<br/>P. D. Yocum Date<br/>Deputy General Manager</p>  | <p>APPROVED BY:</p> <p>Approval on File 5/26/10<br/>M. F. Sharif Date<br/>WTS General Manager</p> |
| <p><b>1.0 POLICY</b></p> <p>Washington TRU Solutions LLC (WTS) managers at every level will assess the performance of their organization to determine the effectiveness of the organization's key functions to meet customer requirements and expectations, at least annually. These assessments will place emphasis on the use of human and material resources to achieve the organizational goals and objectives.</p> <p>The management assessments should include management assessment elements such as communication, interface, atmosphere of creativity, atmosphere of improvement, morale, and trust. The assessments will also include an introspective evaluation (what/how should things be) to determine if the entire integrated management system effectively focuses on meeting strategic goals. Additionally, management assessments will include analysis of collective results of lower-level self-assessments, such as workplace inspections and post-job reviews.</p> <p>Management assessments should not focus only on compliance issues, but also on the identification and resolution of both processes and management issues and problems. Assessments will also be conducted that cover processes that cross functional areas (i.e., between groups or departments) of responsibility. Problems that hinder the organization from achieving its objectives will be identified and corrected.</p> <p>Management assessment results will be used as input to the organization's continuous improvement processes. Opportunities for improvement and exemplary practices noted in management assessment reports will be forwarded by the respective manager to the Lessons Learned Coordinator to allow other organizations within WTS to use the improvements noted.</p> <p><b>2.0 RESPONSIBILITIES</b></p> <p>Managers will retain responsibility for management assessments of processes and organizations under their cognizance. Direct participation by all levels of management is expected, since management is in the position to view the organization as a total system, and will assess key functions at least annually.</p> |   |

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| <b>3.0 REFERENCES</b><br><br>Title 10 <i>Code of Federal Regulations</i> Part 830, Subpart A, "Quality Assurance Requirements"<br><br>DOE Order 414.1C, <i>Quality Assurance</i><br><br>WP 13-1, Washington TRU Solutions LLC Quality Assurance Program Description |   |