

<p align="center">WASHINGTON TRU SOLUTIONS MANAGEMENT CHARTER</p> <p>TITLE: PERFORMANCE ASSURANCE DEPARTMENT</p>	<p align="right">MC 1.3, Rev. 0 Page 1 of 1</p>
<p>COGNIZANT SENIOR MANAGER:</p> <hr/> <p>Approval on File 7/22/10 F. M. Ito, Manager Date Performance Assurance</p>	<p>APPROVED BY:</p> <hr/> <p>Approval by P. Yocum on File 11/9/10 M. F. Sharif Date WTS General Manager</p>
<p>1.0 ROLE</p> <p>The Washington TRU Solutions LLC (WTS) Performance Assurance (PA) Department supports the WTS Quality Assurance Program Description (WP 13-1) in the implementation of DOE Order 226.1A, <i>Implementation of Department of Energy Oversight Policy</i>. The PA Department personnel will (1) identify and address program and performance deficiencies, (2) identify opportunities for improvement, (3) support development of programs that resolve deficiencies or address continuous improvement, (4) establish and effectively implement corrective and preventative actions, and (5) share lessons learned.</p> <p>2.0 RESPONSIBILITIES</p> <ul style="list-style-type: none"> • Provide oversight and support for WTS departments to facilitate continual performance improvement actions and implementation of corrective or preventative actions that address findings identified from assessments, investigations, or observances. • Perform duties, tasks, and responsibilities required to meet the goals of the PA Department. • Chair the Corrective Action Review Board and execute the duties and responsibilities of the position (PA Department Manager). • Conduct PA Department activities consistent with the Voluntary Protection Program and the Integrated Safety Management System. • Provide feedback to senior management on the achievements/findings of the programs in the PA Department (e.g., Occurrence Reporting and Processing Systems Reports, Impact Assessments). 	